By Regd. Post/Courier/By hand

Burla

Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)

Ref: GRF/Burla/Div/SEED/ (Final Order)/ 13(4)

Date: 30.01.2025

Present:

Sri A.K. Satapathy, President Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/45/2025							
		Name & Address			Const	ımer No	Contact No.		
2	Complainant/s	Kapila Bhoi 4164-3204-0671 Ghenupali Dist-Sambalpur-768112							
3	Respondent/s	S.D.O (Elect),Rairakhol S.E.E.D, TPWOD Sambalpur					D, TPWODL	٠,	
4	Date of Application	24.01.2025							
		1. Agreement/Termination X			2. Billing Disputes			1	
	In the matter of-	3. Classification/Re of Consumers	Classification/Reclassification X 4. Contra			ract Demand /			
		5. Disconnection / X Reconnection of Supply		apparati	. Installation of Equipment & X apparatus of Consumer				
_		7. Interruptions		X	8. Metering				
5		9. New Connection		X		.Quality of Supply & GSOP X			
		11. Security Deposit / Interest				Shifting of Service Connection X & equipments			
						e Fluctuations X			
		15. Others (Specify) -X							
6	Section(s) of Electricity Act	y Act, 2003 involved							
7	OERC Regulation(s) with	1. OERC Distribution (Conditions of Supply) Code,2019 √							
	Clauses	2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004							
		3. OERC Conduct of Business) Regulations,2004							
		4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004							
		6. Others							
8	Date(s) of Hearing	24.01.2025							
9	Date of Order	30:01.2025							
10	Order in favour of	Complainant Respondent Others						٧	
11	Details of Comper awarSEED, if any.	ensation NIL							

Grievance Redressal Forum TPWODL, Burla - 768017 Place of Camp: ESO Office, Hatibari

Appeared

For the Complainant- Kapila Bhoi

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.



GRF Case No- BRL/45/2025

Kapila Bhoi Ghenupali Dist-Sambalpur Consumer No-4164-3204-0671

VRS

SDO(Electrical), Rairakhol, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

B.Mahapatra) (Co-GBTell Member) Grievance Redressal Forum CTPWQDL, Burla - 768017

1. Kapila Bhoi, Ghenupali, Dist-Sambalpur

Grievance Redressal Forum TPWODL, Burla - 768017

A.K. Satapathy

2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer

3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

QP Qtr. No-S

Date: -

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017. E-mail: grf.burla@tpwesternodisha.com

1	E-mail: grf.burla@tpwesternodisha.com					
	GRIEVANCE REDRESSAL FORUM					
Con	Received					
Col	mplaint No					
	TPWODL, Burla					
(1)	The name, detail address and telephone no/mobile no. of the complainant with consumer					
	Name - KaPila Bhoi					
	4164 3204067)					
	At- ChemiPali, 768112					
(2)	The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.					
120	Hatibani Section					
(3)	The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).					
	लिस् के क्षा कार्य क्षा कार्य					
	CU(4) & G CAII DIST SIZY 213					
	अर हिर् 8060/17/2 व्यामाछ। (यु 6मू का का का					
(4)	Relief sought for.					
(5)	Any interim relief sought for, pending final decision.					
(6)	Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.					
(7)	Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be					
	enclosed).					
(8)	Complain no. allotted by the office of ESO/SDO/EE, if any.					
lace	: - Sambalpur					

Signature of the Applicant

MANUAL STREET STATESTS AND STREET

Obseration! - New meli installed in 4/24 mit

Me No TWB 63433.

Lix monthly avage fund @ 8/marth.

Prior to 2015 (4/24 hilly @ 2 ro, 400, 310 pm/s/my.

Data prior to 2018 Data NA at Site

Verision Scope muse them 2 yrs.

Many he taken in CHI.

Conclusion.

To observe from FG/Samadhan and and all the poersons AV/poor. Asile may be all the poersons by poor. Asile may be revised by taking average of six months or per the new water autalled.

Day.