

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 13(4)

Date: 30.01.2025

Present:

**Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)**

1	Case No.	BRL/45/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Kapila Bhoi Ghenupali Dist-Sambalpur-768112		4164-3204-0671	
3	Respondent/s	S.D.O (Elect), Rairakhol			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	24.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	24.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation award SEED, if any.	NIL			

President
**Grievance Redressal Forum
TPWODL, Burla - 768017**

Appeared

For the Complainant- Kapila Bhoi

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.

GRF Case No- BRL/45/2025

Kapila Bhoi
Ghenupali
Dist-Sambalpur
Consumer No-4164-3204-0671

VRS

SDO(Electrical), Rairakhol, TPWODL.



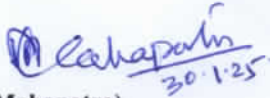
COMPLAINANT

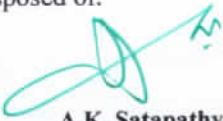
OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to:

1. Kapila Bhoi, Ghenupali, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases-> "GRF".)

E-mail: grf.burla@tpwesternodisha.com

Received

No.....

Dt.....

Signature of the Applicant

Observation: — New meter installed in 4/24 with
Mtr No. TWB 63433.

Six monthly average found @ 8 cfm/month.

Prior to 4/24 billing @ 200, 400, 350 cfm/month.
Data prior to 2018 → Data NA at site.

→ revision scope more than 2 yrs.
may be taken in CHD.

@ Subodh

Conclusion:

To observe from FG / Samadham and
all the previous Av / prov. Bills may be
revised by taking average of six months
as per the new meter installed.

Aty.